

## INITIAL MEDICAL CASE MANAGEMENT PROTOCOL GUIDELINES

The purpose of medical case management is to provide a systematic approach for identifying and coordinating quality medical care. While advocating for the injured worker, the medical case manager will conduct an assessment and will work as a liaison in planning, implementing and evaluating on-going medical care as recommended by the treatment team. The ultimate goal of medical case management is to facilitate maximum medical recovery.

1. An Initial Medical Case Management Assessment must be provided by a Qualified Rehabilitation Counselor (QRC) or Qualified Rehabilitation Counselor Intern (QRCI) as certified by the RI Department of Labor and Training.

2. Prior to the assessment, the medical case manager should review all available medical records and clarify the purpose of the referral with the referral source.

3. The initial interview will be conducted at a mutually agreeable location.

4. The medical case management assessment should include, but not be limited to, the following areas:

- A. Statement of purpose for the assessment.
- B. Diagnosis and reference to the average length of disability per the Presley Reed Disability Advisor or another nationally recognized disability guide.
- C. Summary of medical providers and medical treatment to date.
- D. Client's present medical status including history of current illness or injury, relevant past medical history, description of functional limitations and abilities and current treatment plan as outlined by the treating physician.
- E. Client's social, educational and vocational history.

F. Review of client's job description and potential availability of transitional duty through contact with the employer.

G. Identify assets and/or limitations for return to work.

H. Recommendations for medical management goals to facilitate the treatment plan and timely return to work.

5. The Initial Medical Case Management Assessment will be submitted to the referral source within two (2) weeks of the initial interview.

Protocol History:

Passed:	5/29/01
Effective:	6/19/01